3.60"

4.25"

Dear Channel Partner

This portion of warranty card must be filled properly as per the guidelines within 7 days of sale/Fitment, whichever is earlier. It is to be handed over to company's representative or to be posted directly to company, based on which company will process necessary documentation for the relation of warranty. Otherwise company decision would be final.

LONGLAST POWER PRODUCTS LIMITED
Plot No. 130, Sector-44, Gurugram, Haryana-122003
www.amaze-india.com, Email: care@amaze-india.com

DO NOT DISPOSE | Save the Environment by RECYCLING | Save the Environment by Planting TREES | Clean & Green ENVIRONMENT

Customer Support Division
LONGLAST POWER PRODUCTS LIMITED
Plot No. 130, Sector-44, Gurugram, Haryana-122003
www.amaze-india.com, Email: care@amaze-india.com

SERVICE RECORD / WARRANTY CARD / CUSTOMER

*Product Care & Service is necessary when regarding the unit

FOR COMPLAINTS CALL US ON
99999 33039

SERVICE AVAILABLE
- CONSULTATION
- COPEX AND INSTALLATION
- TROUBLE SHOOTING
- ANNUAL MAINTENANCE CONTRACT
- BATTERY MAINTENANCE

Date											
SPECIFIC GRAVITY	Cell 1	Cell 2	Cell 3	Cell 4	Cell 5	Cell 6					
Voltage											
Cases (Visc/Dirt)											
Cleaner (Terminal)											

Requirement of Cleaner
1. Electrolyte Level Indicator (Green/Yellow/Red)
2. Electrolyte Level Indicator (Green/Yellow/Red)
3. Cleaner (Terminal)
4. Cleaner (Visc/Dirt)
5. Cleaner (Terminal)
6. Cleaner (Visc/Dirt)
7. Cleaner (Terminal)
8. Cleaner (Visc/Dirt)
9. Cleaner (Terminal)
10. Cleaner (Visc/Dirt)

Recommendation of Cleaner
1. Electrolyte Level Indicator (Green/Yellow/Red)
2. Electrolyte Level Indicator (Green/Yellow/Red)
3. Cleaner (Terminal)
4. Cleaner (Visc/Dirt)
5. Cleaner (Terminal)
6. Cleaner (Visc/Dirt)
7. Cleaner (Terminal)
8. Cleaner (Visc/Dirt)
9. Cleaner (Terminal)
10. Cleaner (Visc/Dirt)

Cleaner (Visc/Dirt) Cleaner (Terminal)

SERVICE RECORD

BATTERY CARE TIPS

- Battery top should always be kept clean and dry. Always use a moist cotton cloth only. Never use a Woollen/Silk or Synthetic cloth, as it can create a spark.
- Apply Petroleum Jelly (Vaseline) externally over the terminals and cable clamps to avoid corrosion. Never apply grease. Terminal corrosion, dirt and moisture cause loss of power and make battery weak.
- The electrolyte level should be maintained at maximum level of float indicator during installation or topping up. Use only battery grade distilled water for topping up. Do not top up with acid / electrolyte / mineral water / tap water.
- The cells loose water during use. Check your battery regularly and maintain the electrolyte level within the bend marks indicated.
- Match charger to battery.

CAUTION

1. Keep away from sparks, cigarettes, open flame. These can cause explosions.

2. Avoid metallic contact across terminals, as this result in short circuit and sparking.

PLEASE NOTE

1. As per the Battery Waste Management Rules 2022, it shall be the responsibility of the consumer to ensure that used batteries are not disposed off in any manner other than depositing with the dealer.
2. To discard waste battery separately from other waste streams especially from mixed waste, domestic waste streams.
3. To ensure that waste battery are disposed off in an environment friendly manner by giving it to an entity engaged in collection or refurbishment or recycling.

AMAZE

TURBO CHARGE

WARRANTY CARD

WARRANTY PERIOD

TC (35480) TC (50480)	0-24 months from date of sale or 27 months from date of manufacturing whichever is earlier	Free Replacement
	25-48 months	New battery at 20% maximum discount on prevailing maximum retail price
TC (33360)	0-18 months from date of sale or 21 months from date of manufacturing whichever is earlier	Free Replacement
	19-36 months	New battery at 20% maximum discount on prevailing maximum retail price
TC (5200)	0-36 months from date of sale or 39 months from date of manufacturing whichever is earlier	Free Replacement
	37-60 months	New battery at 20% maximum discount on prevailing maximum retail price

*This battery has been specifically designed and tested to be used only in an Inverter/Home UPS application. In case this battery is used in any other application, the warranty stands null and void.

WARRANTY TERMS

1. This warranty card is a very important document & customers are advised to have this completely filled & kept in a safe place in the event of a manufacturing defect in the battery during the warranty period, this warranty card will be required along with the original invoice to process the claim. The company processing a claim will not entertain incomplete warranty details.

2. One portion of this warranty card is a tear-off. It is to be completely filled & left with the dealer from whom the battery is purchased. This in turn will be sent to the company for registration of warranty.

3. **The warranty of our batteries shall become null & void if:**
   - The battery is transferred to a third party.
   - The battery is found to be misuse/abuse.
   - The battery is not connected properly & is deployed to wrong use.
   - The contents of the Warranty Card & invoice are found to be tampered with.
   - The bar code sticker of the Warranty Card is/was or tampered with.
   - The bar code sticker number of the warranty card and the bar code sticker number of the battery is not matching.
   - The battery is found to be damaged due to improper handling by unauthorised personnel, fire, excess heat, theft, accident, wilful abuse or overcharging.
   - The battery is found bulged due to overcharging.
   - The battery is found with high gravity, electrolyte (i.e. > 1.240).

The battery topping up with battery grade distilled water is not done periodically. It is not recommended to use 'Tap water', bore-well water, RO water and rain water for necessary topping up of battery. Any electrolyte or material other than battery grade distilled water is used in the battery.

Amaze Batteries comes with factory fitted vent (Transportation) plugs. These plugs must be replaced with float indicator while installation of battery at customer's site. Using batteries with vent plugs may disturb the normal functioning of batteries & restrict the gassing path during charging which may lead to battery bulging or explosion. Warranty of batteries will be void if the batteries are used with Vent plugs.

4. Our batteries are warranted solely against poor workmanship and use of faulty material. Consequent liabilities will not be entertained.

5. It is the responsibility of the customer to bring suspected battery to the nearest authorised service centre incase of any trouble.

6. In case your battery develops a fault, you may contact any of our Authorised Service Providers. The list of our Authorised Service Providers shall be provided by the dealer from whom you have purchased the battery. It is advised that due care should be taken to ensure that the battery has not been opened or repaired by an unauthorised service personnel, as this would render your claim. The defective battery should be returned on "Freight paid" in an unopened condition and filled with electrolyte. Delivery of the repaired /replaced battery will be given to customer at the same point.

7. The right to determine whether the battery needs repair rectification, free replacement rests with the company.

8. In case the defective battery is replaced or repaired free of cost, the warranty of such a battery will commence from the date of purchase of the original battery as mentioned in the original warranty card. Also, the defective battery then becomes a property of the company & no rebate or some value will be given for it. In case of pro-rata warranty the battery should be return to the dealer.

9. Breakage of the container or terminals of the battery are not covered by this warranty.

10. Should the battery require to be charged during the warranty period the same will be done on chargeable basis. This service is not covered under the purview of the warranty.

11. In case a battery model is phased out, the Company reserves the right to provide another model of the same capacity and suited to the application, as settlement of warranty.

12. The warranty on the battery being replaced /free of Cost shall commence from the date of sale of the original battery as stated in the original Warranty Booklet & not from the date of the replacement given. For batteries purchased on pro-rata warranty, settlement discount is final/ warranty will be applicable from date of purchase.

13. The battery is designed for Inverter application only and is not recommended for use with other applications.

14. All disputes are subject to jurisdiction of civil court in Delhi.

15. Several complex processes are involved in the battery manufacturing process thus a tolerance of +/- 5% in the rated capacity of the battery may occur.

PRECAUTIONS

Your battery is made of Lead & Sulphuric Acid both of which are dangerous materials to handle.

PLEASE DO NOT

- Allow children to come close to the battery.
- Handle the battery yourself (always avail of the services of our authorised service personnel).
- Empty the battery container of its electrolyte as it could pollute the air, ground & water with poisonous material.

PLEASE REMEMBER THAT LEAD ACID BATTERIES CONTAIN VERY TOXIC & HAZARDOUS SUBSTANCES THAT COULD CAUSE IRREVERSIBLE DAMAGES TO HEALTH & ENVIRONMENT UNLESS HANDLED PROPERLY. LEAD COULD CAUSE POISONING AND AFFECT THE NERVOUS SYSTEM THEREBY RESULTING IN IRREVERSIBLE RETARDATION & SUBSEQUENT DEATH.

IMPORTANT NOTIFICATION OF THE GOVT. OF INDIA IN REGARD TO HANDLING OF BATTERIES:

It shall be the responsibility of the Consumer to ensure that used batteries are not disposed of in any manner other than depositing with the dealer, manufacturer, re-conditioner or at the designated collection centres.

Hence, please do not discard the battery in a trash can or give/sell it to a non-authorised person.

It is mandatory for our authorised dealers to accept a used battery and provide a corresponding rebate on purchase of a new battery.

Please note that violations of these guidelines may lead to legal action/ prosecution by the Government Authorities.

Customer Details

Name: _____
Address: _____
_____
City: _____
State: _____ Pin Code: _____
STD Code: _____ Tel. No.: _____

Inverter Details		
Make	Model	Rating (VA)

Battery Purchase Details

Battery Type: _____
Sr. No./Mfg. Code: _____
Invoice No.: _____
Invoice Date: _____

Details of Replaced Battery

Model	Sr. No. of Replaced Battery	Date of Replacement	Challan No. of Replacement

Dealer Name, Address & Tel. No.

IMPORTANT: TO BE FILLED BY THE DEALER AT THE TIME OF SALE & TO BE HANDED OVER TO COMPANY REPRESENTATIVE OR TO BE POSTED DIRECTLY TO COMPANY WITHIN 7 DAYS TO BECOME VALID.

Customer Details

Name: _____
Address: _____
City: _____
State: _____ Pin Code: _____
STD Code: _____ Tel. No.: _____

Inverter Details		
Make	Model	Rating (VA)

Battery Purchase Details

Invoice No.: _____
Invoice Date: _____

Dealer Name, Address & Tel. No.