

3.60"

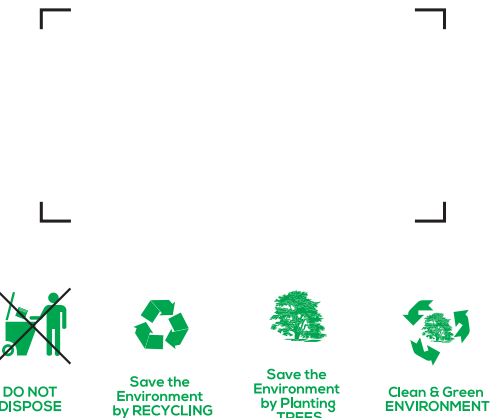
4.25"

Dear Channel Partner

This portion of warranty card must be filled properly as per the guidelines within 7 days of sale/fitment, whichever is earlier. It is to be handed over to company's representative or to be posted directly to company, based on which company will process necessary documentation for the initiation of warranty. Otherwise company decision would be final.

LONGLAST POWER PRODUCTS LIMITED

Plot No. 150, Sector- 44, Gurugram, Haryana-122003
www.amaze-india.com, E-mail: care@amaze-india.com



Customer Support Division

LONGLAST POWER PRODUCTS LIMITED

Plot No. 150, Sector- 44, Gurugram, Haryana-122003
www.amaze-india.com, E-mail: care@amaze-india.com

AMAZE SOLAR WC/JULY 2025

*Product Type & Serial No. is mandatory while registering the cell.

FOR COMPLAINTS CALL US ON

99999 33039

E-mail us at: care@amaze-india.com

SERVICES AVAILABLE**

• UNDER WARRANTY

• WARRANTY REGISTRATION

• COMPLAINT REGISTRATION

Important: Remember to register Your purchase with the company to avail warranty services.

• OUT OF WARRANTY

• ANNUAL MAINTENANCE CONTRACT

• BATTERY MAINTENANCE

Expansion of Code
A-Electrolyte Level/Low B-Solar Inverter/Charge Controller needs attention
C-Electrical wiring needs attention
D-Battery needs recharge E-Clamp/Cable needs attention F-OK
Notes:
1. Battery servicing and filling of service record is mandatory
2. Claims will not be honored in case this is not adhered to.

SPECIFIC GRAVITY	Date													
	Cell 1													
	Cell 2													
	Cell 3													
	Cell 4													
	Cell 5													
Cell 6														
Voltage														
Code (A,B,C,D,E,F)														
Dealer's Stamp/Sig.														

SERVICE RECORD

- BATTERY CARE TIPS

- Battery top should always be kept clean and dry. Always use a moist cotton cloth only. Never use a Woollen/Silk or Synthetic cloth, as it can create a spark.
 - Apply Petroleum Jelly (Vaseline) externally over the terminals and cable clamps to avoid corrosion. Never apply grease. Terminal corrosion, dirt and moisture cause loss of power and make battery weak.
 - The electrolyte level should be maintained at maximum level of float indicator during installation or topping up. Use only battery grade distilled water for topping up. Do not top up with acid / electrolyte / mineral water / tap water.
 - The cells loose water during use. Check your battery regularly and maintain the electrolyte level within the band marks indicated.
 - Match charger to battery.
- CAUTION

- Keep away from sparks, cigarettes, open flame. These can cause explosions.
 - Avoid metallic contact across terminals, as this result in short circuit and sparking.
- PLEASE NOTE

- As per Batteries (Management and Handling) Rules, 2022, it shall be the responsibility of the consumer to ensure that used batteries are not disposed off in any manner other than depositing with the dealer.
 - It is mandatory to accept used lead acid batteries for recycling, in exchange for new batteries purchased.
 - It is illegal to discard a lead acid battery in a trash bin or give/sell to an unauthorised person.



WARRANTY CARD

WARRANTY PERIOD		
ASTT 12100H ASTT 12150H ASTT 12200H	0-60 months from date of sale or 63 months from date of manufacturing whichever is earlier	Free Replacement
	61 to 72 Months	New battery at 25% discount on prevailing maximum retail price.
ASTT 12100L ASTT 12150L ASTT12200L	0-36 months from date of sale or 39 months from date of manufacturing whichever is earlier	Free Replacement
	37 to 48 Months	New battery at 25% discount on prevailing maximum retail price.
	49 to 60 Months	New battery at 20% discount on prevailing maximum retail price.
Above battery fitted in any other application.		No Warranty

- WARRANTY TERMS
- This warranty card is a very important document & customers are advised to have this completely filled & kept in a safe place. In the event of a manufacturing defect in the battery during the warranty period, this warranty card will be required along with the original invoice to process the claim. The company processing a claim will not entertain incomplete warranty details.
 - One portion of this warranty card is a tear-off & is to be completely filled & left

3.

with the dealer from whom the battery is purchased. This in turn will be sent to the company for registration of warranty.

The warranty of your battery shall become null & void if:

 - The battery is transferred to a third party.
 - The battery is found to be mishandled.
 - The battery is not connected properly & is deployed to wrong use.
 - The contents of the Warranty Card & invoice are found to be tampered with.
 - The bar code on the warranty card defaced or tampered with
 - The serial number on the bar code is not same as that on the battery.
 - The battery is found to be damaged due to improper handling by unauthorised personnel, fire, excess heat, theft, accident, willful abuse or overcharging.
 - Any electrolyte or material other than battery grade distilled water is used in the battery.
 - The solar panel size is not adequate to properly charge the battery
 - The battery topping up with battery grade distilled water is not done periodically. It is not recommended to use Tap water, bore-well water, RO water and rain water for necessary topping up of battery.
 - The solar battery is fitted in any other application except in solar use
 - The battery is found bulged due to overcharging.
 - The battery is found with high gravity electrolyte (i.e. > 1260).

Amaze Batteries comes with factory fitted Vent (Transportation) plugs. These plugs must be replaced with float indicator while installation of battery at customer's site. Using batteries with vent plugs may disturb the normal functioning of batteries & restrict the gassing path during charging which may lead to battery bulging or explosion. Warranty of batteries will be void if the batteries are used with vent plugs.
4.

Our batteries are warranted solely against poor workmanship and use of faulty material. Consequent liabilities will not be entertained.

5.

It is the responsibility of the customer to bring suspected battery to the nearest authorised service centre incase of any trouble.
6.

In case your battery develops a fault, you may contact any of our Authorised Service Providers. The list of our Authorised Service Providers shall be provided by the dealer from whom you have purchased the battery. The defective battery should be returned on "freight paid", in an unopened condition and filled with electrolyte.
7.

The right to determine whether the battery needs repair, rectification, free replacement rests with the company.
8.

In case the defective battery is replaced or repaired free of cost, the warranty of such a battery will commence from the date of purchase of the original battery as mentioned in the original warranty card. Also, the defective battery then becomes a property of the company & no rebate or scrap value will be given for it.
9.

Breakages of the container or terminals of the battery are not covered by this warranty.
10.

Should the battery require to be charged during the warranty period the same will be done on chargeable basis. This service is not covered under the purview of this warranty.
11.

In case a battery model is phased out, the Company reserves the right to provide another model of the same capacity and suited to the application, as settlement of warranty.
12.

The warranty on the battery being replaced Free of Cost shall commence from the date of sale of the original battery as stated in the original Warranty Booklet & not from the date of the replacement given.
13.

The battery is designed for Solar use through Solar Inverter/Charge Controller application only and is not recommended for use with other applications.
14.

All disputes are subject to jurisdiction of civil court in Delhi.

PRECAUTIONS

Your battery is made of Lead & Sulphuric Acid, both of which are dangerous materials to handle.

PLEASE DO NOT

- Allow children to come close to the battery.
- Handle the battery yourself (always avail of the services of our authorised service personnel).
- Empty the battery container of its electrolyte as it could pollute the air, ground & water with poisonous material.

PLEASE REMEMBER THAT LEAD ACID BATTERIES CONTAIN VERY TOXIC & HAZARDOUS SUBSTANCES THAT COULD CAUSE IRREVERSIBLE DAMAGES TO HEALTH & ENVIRONMENT. UNLESS HANDLED PROPERLY, LEAD COULD CAUSE POISONING AND AFFECT THE NERVOUS SYSTEM THEREBY RESULTING IN IRREVERSIBLE RETARDATION & SUBSEQUENT DEATH.

IMPORTANT NOTIFICATION OF THE GOVT. OF INDIA IN REGARD TO HANDLING OF BATTERIES:

It shall be the responsibility of the Consumer to ensure that used batteries are not disposed of in any manner other than depositing with the dealer, manufacturer, re-conditioner or at the designated collection centres.

Hence, please do not discard the battery in a trash can or give/sell to a non-authorised person.

It is mandatory for our authorised dealers to accept a used battery and provide a corresponding rebate on purchase of a new battery.

Please note that violations of these guidelines may lead to legal action/prosecution by the Government Authorities.

Customer Details

Name: _____

Address: _____

City: _____

State:_____ Pin Code: _____

STD Code:_____ Tel. No.: _____

Solar Inverter/Charge Controller Details

Make	Model	Rating (VA)

Battery Purchase Details

Battery Type: _____

Sr. No./Mfg. Code: _____

Invoice No.: _____

Invoice Date: _____

Details of Replaced Battery

Model	Sr. No. of Replaced Battery	Date of Replacement	Challan No. of Replacement

Dealer Name, Address & Tel. No.

IMPORTANT: TO BE FILLED BY THE DEALER AT THE TIME OF SALE & TO BE HANDED OVER TO COMPANY REPRESENTATIVE OR TO BE POSTED DIRECTLY TO COMPANY WITHIN 7 DAYS TO REGISTER WARRANTY

Customer Details

Name: _____

Address: _____

City: _____

State:_____ Pin Code: _____

STD Code:_____ Tel. No.: _____

Solar Inverter/Charge Controller Details

Make	Model	Rating (VA)

Battery Purchase Details

Invoice No.: _____

Invoice Date: _____

Dealer Name, Address & Tel. No.